Developments In Business Simulation & Experiential Exercises, Volume 19, 1992

A THREE DIMENSIONAL LEARNING EXPERIENCE TO DEVELOP TOTAL QUALITY MANAGEMENT SKILLS

Alan Cudworth Nottingham Polytechnic Clide Loveluck Cheltenham Gloucester College of Human Relations

The workshop will commence with an introduction by the presenters to the concepts of this powerful learning experience. Our participants will be encouraged to take part in a game and reflect upon its uses and possibilities within a wide spectrum of training scenarios.

The game is a flexible three-dimensional experience, which we hope will have wide appeal and benefits to our delegates.

It is three-dimensional in that it is:

1. Flexible on the number of participants within a range of 6-200.

2. Flexible in the degree of complexity — different models can be developed.

3. Flexible in time in that it can take from an hour to two months to complete.

Finally, the presenters will evaluate the workshop as a learning experience and the game model as a vehicle for developing total quality management skills.

Time required 1-1-1/2 hours.

We will accommodate as many delegates who wish to attend and those who do will take away with them a powerful learning experience and a good game for their own use.